

## MPSJ reneges on Court Order? PCAM contemplates contempt of court proceedings.



**Ang Tan Loong**  
President

On 19 December 09, MPSJ and The Pest Control Association Of Malaysia (PCAM) entered into a consent order at the Shah Alam High Court thus ending a bitter 4 year feud which had surfaced in May 2006. The initial grotesque rulings by MPSJ was to command all business operators to engage only pest control operators (PCOs) from a particular consortium who did not even possess the basic valid Pest Control licenses at that juncture. An originating summons was eventually filed by PCAM against MPSJ on 18 December 2007 challenging their powers and authority to enact such lopsided rulings. PCAM had wanted the court to declare the council's condition requiring all pest control operators to register with its panel if they want to do business in the municipality, as ultra vires or beyond its legal jurisdiction, and therefore, null and void. We also sought for a declaration that the council's condition for a RM3000.00 deposit from all exterminators was out of its legal jurisdiction, vexatious and mala fide.

In our statement of claims, the council had compelled all owners of business premises under the jurisdiction of MPSJ, who had to apply for renewal of their annual trading licenses, to submit a certificate from its panel of pest control operators and to ensure that they have signed and paid in advance a contract for pest control services throughout the preceding year. The flawed policies enacted by MPSJ to compel all businesses to engage only its consortium of Pest Control firms drew flak amongst the discerning public so much so the outcry of the Rakyat reaches to the ex MB of Selangor whereby YAB then had to issue a directive to revoke its policies of monopolizing the pest control industry within MPSJ.

However, with the transition of the state administration on 8th. March 2010, we were pleasantly taken aback when MPSJ surprisingly and humbly wrote to us officially for an out of court settlement of which we were most honored to oblige. Unfortunately, midway the negotiations stalled due to disagreement of compensation and to place on records of the consent order in the High Court. We were prepared to go the distance of litigation with them anyway until the state government through YB Ronnie Liu intervenes and implore us to absorb our costs and opt for an amicable settlement. We acceded and endeavored to moved towards reconciliation with MPSJ but to our chagrin, it was not so, as MPSJ bluntly retaliated by refusing or delaying our applications and renewals of registration unless we pay a deposit of Rm.360.00, an advance payment of Rm.360.00 for the annual renewal fees and must be registered with the Ministry of Finance! Isn't this a replication of their previous defective manipulations of power?

Despite the consent order and the assurance from one of the councilors in MPSJ that there shall be no fees incurred, MPSJ has reneged and we are contemplating contempt of court proceedings against them, for loss of businesses and to seek another court declaration to nullify their rulings compelling all businesses to engage their registered pest control operators. Our challenge to them is that they do not have the powers to enforce such

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# SEMINAR ON MS 1849 PROTECTION OF BUILDINGS AGAINST SUBTERRANEAN TERMITES

CONCORDE HOTEL SHAH ALAM SELANGOR (5 AUGUST 2010)

## INTRODUCTION

Subterranean termites are the most commonly insect pest in Malaysia. They caused widespread destruction to wood-based products in & under the buildings, plant-based materials and some synthetic items. They can also inflict indirect damages to metals (like copper electrical wires) by causing corrosion. Therefore, termite management is very vital in preventing properties/buildings destruction by the termites.

In Malaysia, termite management is among the most active operations in the Pest Control Industry. The termites business contributed more than 50% in the Pest Control turnover.

Realising the economic importance of termite management, STANDARDS MALAYSIA has published MS 1849 which details out the prevention, detection and control of subterranean termites infestations in buildings.

The Working Group on Subterranean Termite Control which developed the Malaysian Standards referred in this seminar was established within the National Standards Development System under the purview of the Department of Standards Malaysia, a government agency under the Ministry of Science, Technology and Innovation (MOSTI).

This standard is intended for pest control industries as it sets out the steps to be followed to determine the extent of termite infestation in buildings, the type of treatment to control termites and the methods for the prevention of reinfestation by such pest. It is also intended for parties involve in property development and maintenance as it provides guidance to those seeking and specifying anti-termite treatment services.

Adherence to this standard would demonstrate compliance to good and safe practice in subterranean termite control as well as prevent future losses in the maintenance of properties.



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# SEMINAR ON MS 1849 PROTECTION OF BUILDINGS AGAINST SUBTERRANEAN TERMITES



Group photo:  
PCAM Member: Kam Soon Khee Contractor  
PCAM Hon. Member: Dr. Lee Chow Yang  
PCAM VP: Johnny Ooi  
PCAM ED: Androo Sung



PCAM President: Mr. Ang Tan Loong  
Standards Malaysia Director: En. Rafaiq Bakri Zakaria  
SIRIM Sr. Gen. Mgr.: Abdul Aziz Bin Long



PCAM VP: Johnny Ooi delivering the 1st paper



Panel Discussion Chairman:  
Prof. Dr. Ahmad Said Sajap



The 7 Speakers and Panelist:-  
1) Mr. Johnny J.L Ooi, PCAM VP Project  
2) Mr. Subramaniam David, Pesticide Control Division  
3) Prof. Dr. Lee Chow Yang, USM  
4) Prof. Dr. Ahmad Said Sajap, UPM  
5) Mr. Fong Kim Hon, PCAM Associate Member  
6) Mr. Nor Hisham Badri, PCAM Active Member  
7) Dr. Lee Leng Choy, MCPA



PCAM ED: Androo Sung with SIRIM Staff



En. Nor Hisham receiving a memento from  
En. Anuar Ahmad



## 5 AUGUST 2010 CONCORDE HOTEL SHAH ALAM SELANGOR



Prof. Dr. Lee Chow Yang,  
Universiti Sains Malaysia



En. Aimy, the MD of AMD Pest Control  
giving feedback to the organizers



300 plus participants: PCAM Members,  
Non-members and others Pest Control  
Industry players



Group De-Stress therapy

### PCAM VP: Communications, En. Anuar Ahmad giving his closing speech to end the seminar



Salam satu Malaysia

Today, we have walked through a very important seminar and finally we have almost come to the end.

On behalf of Pest Control Association Malaysia (PCAM), we wish to thank Standard Malaysia that have made this standard into reality; SIRIM Berhad for organizing the seminar into a successful event, distinguished speakers for knowledge share, the working group for subterranean termite control for developing the standard and fellow participants.

As being explained by Prof. Dr. Lee, it is important to have MS 1849 Standards for the following reasons:-

1. Malaysia is located in the tropics where termite infestation in buildings is inevitable and abundantly distributed.
2. It is not mandatory by Malaysian law to have pre-construction anti-termite treatment. Hence this standard will protect consumers at large.
3. The practical competency of anti-termite treatment among pest management professionals vary with companies and the level of training, thus with a code of practice, it will help to standardize the treatment efficiency.

The MS 1849 is a starting point towards setting up a benchmark practice in the pest control industry. It is our hope that the standards could assist in protecting customers from damages due to termite infestation. We shall work closely with relevant parties of concerns to promote MS 1849 so that it would be widely recognized and implemented.

In addition, we would also like to address two (2) more important items:-

1. As the pest control industry is gearing towards zero pest infestation, PCAM is open to partnership with government agencies, NGO's and the public towards this goal. We shall continue to progress through education as to develop awareness – that will create demand from the consumers, so as to instil pest control operators to implement higher standard of work practice to obtain effective and persistent solution and to implement new technologies.
2. Pest Summit, Bali Oct 2010 – PCAM would like to invite not only members of the association but also the non-members related to the Pest Control industry such as the developers, government agencies, fumigators and the public, as well as university academicians to participate in this big event. Please do not hesitate to contact PCAM for more details.

Finally, we would like to congratulate all those who have participated in this event. This also includes the organizers both PCAM and SIRIM. Please give a big round of applause.

We look forward to more events and activities of this nature in the near future. thank you.

# GOOD MANUFACTURING PRACTICES (GMP)



1. GMP Group photo - **13 July, 2010** (Tues.)  
34 Participants

2. En. Ikmal Hisham, our PCAM trainer  
B.Sc(UKM) & Certified HACCP Auditor  
Certified ALKEM Food Handler Trainer

3. Johnny Ooi presenting a gift to his staff from  
Abadi Hygiene

4. Jeffrey Yeap - Our PCAM Exco Member  
concentrating on the competency test

5. Ashby Foo, another Exco Member receiving  
the GMP Competency Certificate issued by PCAM



## GMP SYNOPSIS

In order to put the basic elements in the right places, food businesses must put in priority the hygiene aspects above the rest, as this is more important to assure consumers are free of critical issue such as food poisoning rather than aesthetic value of the food.

Good Manufacturing Practices (GMP) forms the basis of a food safety system to prevent physical, chemical and microbiological contamination to the food produced. This course will provide the explanation of GMP elements in an easy manner for Pest Control Operators who will later see the link between their roles and the food industries which will compliment each other. The GMP will then provide the framework as the pre – requisites to those who wish to implement HACCP (Hazard Analysis Critical Control Point) programs.

The syllabus shall follow the Guidelines provided by Food Quality And Safety Division, MOH/K/MAK/20.06(GU) 2006 provided by the Ministry Of Health.



# FOR PEST CONTROL OPERATORS

13 & 14 JULY 2010



## PROGRAM OBJECTIVE

By the end of the course, participants should be able to:

- Understand GMP in a practical manner especially for non - food handlers.
- More effective implementation of pest control methods at food premise.
- Understand better how GMP system works in a typical food industry.

## PROGRAM TOPICS

Introduction to Food Safety and Hygiene

- Basic microbiology, chemical and physical hazards
- Building and facilities
- Operation Control
- Maintenance & Sanitation
- Staff – personnel cleanliness
- Transportation and Distribution
- Trace ability
- Internal Inspection & Training

## WHO SHOULD BENEFIT

1. Pest Control staff – all levels
2. Food & Beverages Managers
3. Hotel & Pastry Managers
4. Super Market & food related Industries staff



1 PCAM President, Ang Tan Loong giving advice to the participants

2 GMP Introduction  
Zaini (Bayer), Johnny Ooi (VP-Project) Ikmal Hisham (Trainer) & Androo Sung (Facilitator)

3 Jaclyn Chin received her GMP certificate.

4 Ms. Angel from Fumikilla receiving a prize.

5 GMP Group photo - **14 July, 2010** (Wed.)  
36 Participants





# PAL 28 & 29 JULY 2010



En. Aimy, Pengurus AMD receiving his PCAM PAL Compliance Certificate



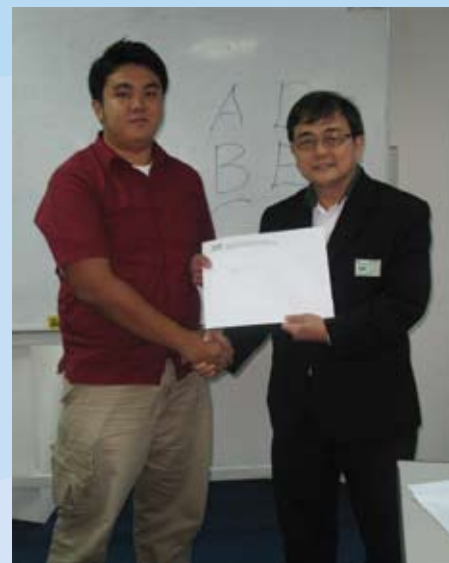
Participants concentrating on the training



Trainer Koay Chew Aik - on Termites Management, Cockroaches, Ants, Bees & Wasp



Mr. Phua, from Wood Pecker (M) S/B receiving his PCAM PAL Compliance Certificate



PAL Group Photo (25 Participants)

Brian Poong spoke on Wood borers and Bedbugs



## PAL SYNOPSIS

As you are fully aware, Pest Control Operators and their technicians are required to be licensed to practice pest control business & its operations especially pesticides usage & its application. With this objective in mind, PCAM once again is conducting this program to prepare members for the coming PAL/APAL exam

## PROGRAM OBJECTIVE

- To meet the legislative requirements of the Pesticide Board
- To prepare Members for the coming PAL/APAL examination

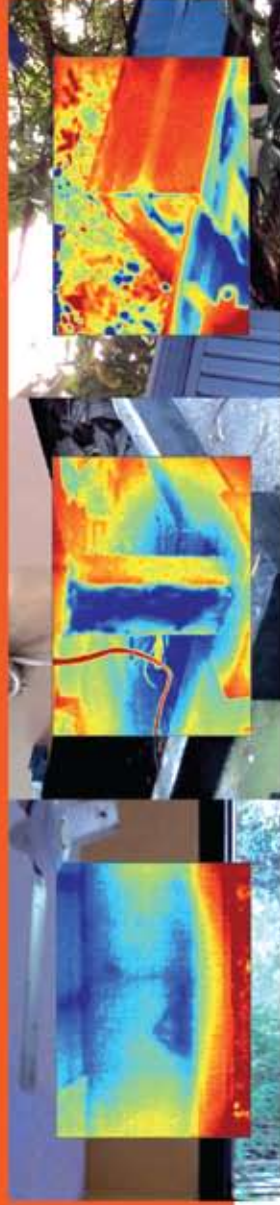
## PROGRAM TOPICS: Synopsis:-

1. Overview of the pertinent Rules & Regulations of Pesticide Board
2. Understanding of the Pesticide Handling & safety rules
3. Pesticide Application usage
4. Pest Management
  - Termites
  - Mosquitoes
  - Storage pests
  - House Flies & Ants
  - Rats/mice
  - Weeds
  - Cockroaches
  - Houseflies
  - Bedbugs & Fleas
  - Bees & wasps
  - Wood borers



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rulings to compel and coerced all businesses to engage pest control services.

Their behavior smacks of wilful retaliations with intent to backlash our members. In this respect we are contemplating to challenge MPSJ once again in court not just because of the Rm.360.00 annual fees but to contend:

- 1) Under what laws and powers can a local authority impose and implement this By law compelling businesses to engage and pay for pest control services?
- 2) The 20 point guideline imposed as conditions for us to comply are unlawful, flawed and intends to stifle our professional trade and contravenes Article 8 (2) of the Federal Constitution.
- 3) The questions we wished to raise are, who are they to impose such guidelines upon us? What do they know about pest control and our regulations? Many of them can't even different a male from a female mosquito or an Aedes larva from an anopheles larva. Why must it be 12 treatments per annum and not six or twenty four?
- 4) That MPSJ declassified all documents & Minutes of meetings pertaining to this issue. Why was there a 20 year concession awarded to SJ Konsortium as reported by theSun and other major newspapers.
- 5) Is there an outbreak of dangerous diseases or threats to public health so much so we have to declare a public quarantine?
- 6) As far as we are aware, under Section 12 of the Plant Quarantine Act 1976, only a Minister or Chief Minister is empowered to compel owners or occupiers of land to carry out eradications, destructions and treatments of dangerous pests or plants which are deemed a threat to public health. (Extract as enclosed)

Isn't MPSJ behaving as though they are federal Ministers/Menteri Besars or Chief Ministers? Mind you, all local by laws are subservient to state laws, state laws are subservient to federal laws and federal laws vis-a-vis to Federal Constitution.

We implore all members to highlight our issues here and passed the message to the public especially the business entities and the consumers to stand up and rally against MPSJ's indifferent and selective discrimination of operating businesses in this particular locality. Such unsubstantiated cost overruns will only inflate the cost of operations and eventually the consumers are the ones who will suffer. In time to come, we may be compelled to engage sweepers, cleaners, clog drain operators etc. etc., before we can operate our businesses and all they will contend these are noble causes but in fact is to enrich a few at the

expense of the Rakyat. We as members who are called to uphold our ethics as enshrined in our M & A must never covet and should forfeit such abominable and unethical business practices, lest we be branded as tainted partakers with a blemished agenda.

Extract:

### ***PLANT QUARANTINE ACT, 197.***

#### ***Power to take action against dangerous pests.***

12.(1) If in opinion of the Menteri Besar or Chief Minister of a State in West Malaysia of the State Minister charged with the responsibility for agriculture of Sabah or Sarawak that which respect to any land within his State the eradication, destruction, or treatment of any diseased plant which is affected by a dangerous pest or of any plant liable to become so affected is a matter of necessity or urgency or if in the opinion of the Director the safety of any plant growing in his component region is endangered by the existence of a dangerous pest on any plant growing in such region or in any other component regions or growing outside Malaysia and he considers it necessary for the prevention of the spread of such dangerous pest that any land within his component region be entirely or partly cleared of all plants or of any particular species of plants or that the eradication or destruction or any from of treatment of any plant present on any such land, is required, such Menteri Besar, Chief Minister, State Minister charged with the responsibility for agriculture, or Director, as the case may be, may forthwith serve a notice in writing on the owner or the occupier of the land connected therewith requiring any or both of them to take such measures for the eradication, destruction or treatment of any plants or clearing of the land within such time as may be specified in the notice.

(2) If it appears to the Menteri Besar or Chief Minister of a State in West Malaysia or the State Minister charged with the responsibility for agriculture of Sabah or Sarawak or any Director as the case may be that safety of plant cannot be properly ensured by the action directed to be taken under subsection (1), such Menteri Besar, Chief Minister, State Minister charged with the responsibility for agriculture or Director may forthwith direct an Inspecting Officer or any person to enter any specified land together with such other persons or with such instruments or things as may be necessary and to take or cause to be taken any specified action for the eradication, destruction or control of the dangerous pest, or the treatment of any plants or clearing of the land of any plants whether or not the dangerous pest is present on such land.

## Useful Info for Members to do Pest Control services

- 2 current deadly Diseases in Malaysia

### 1. Leptospirosis

#### The disease and how it affects people

Leptospirosis is a bacterial disease that affects both humans and animals. The early stages of the disease may include high fever, severe headache, muscle pain, chills, redness in the eyes, abdominal pain, jaundice, hemorrhages in skin and mucous membranes (including pulmonary bleeding), vomiting, diarrhea and a rash.





### The cause

Pathogenic *Leptospira* spp. cause leptospirosis. Human infection occurs through direct contact with the urine of infected animals or by contact with a urine-contaminated environment, such as surface water, soil and plants. The causative organisms have been found in a variety of both wild and domestic animals, including rodents, insectivores, dogs, cattle, pigs and horses. Leptospirae can gain entry through cuts and abrasions in the skin and through mucous membranes of the eyes, nose and mouth. Human-to-human transmission occurs only rarely.

### Distribution

Leptospirosis occurs worldwide, in both rural and urban areas and in temperate and tropical climates. It is an occupational hazard for people who work outdoors or with animals, such as rice and sugar-cane field workers, farmers, sewer workers, veterinarians, dairy workers and military personnel. It is also a recreational hazard to those who swim or wade in contaminated waters. In endemic areas the number of leptospirosis cases may peak during the rainy season and even may reach epidemic proportions in case of flooding.

### Prevention & Control

The disease is often difficult to diagnose clinically; laboratory support is indispensable. Treatment with appropriate antibiotics should be initiated as early as possible. Untreated cases can progress to a more severe and potentially fatal stage. Preventive measures must be based on a knowledge of the groups at particular risk of infection and the relevant local epidemiological factors. For intervention one may:

- aim at control at the level of the infection source (e.g. rodent control, animal vaccination);
- interrupt the transmission route (e.g. wearing protective clothing, refrain from contact with infected animals and from swimming in contaminated water, provide clean drinking-water); or
- prevent infection or disease in the human host (e.g. vaccination, antibiotic prophylaxis, information to doctors, veterinarians, risk groups and the general population).

## 2. Dengue and Dengue Haemorrhagic Fever (DHF)

### Key Facts

- Dengue is a mosquito-borne infection that causes a severe flu-like illness, and sometimes a potentially lethal complication called dengue hemorrhagic fever.
- Global incidence of dengue has grown dramatically in recent decades.
- About two fifths of the world's populations are now at risk.
- Dengue is found in tropical and sub-tropical climates worldwide, mostly in urban and semi-urban areas.
- Dengue hemorrhagic fever is a leading cause of serious illness and death among children in some Asian countries.
- There is no specific treatment for dengue, but appropriate medical care frequently saves the lives of patients with the more serious dengue hemorrhagic fever.
- The only way to prevent dengue virus transmission is to combat the disease-carrying mosquitoes.

### Some other statistics:

- During epidemics of dengue, infection rates among those who have not been previously exposed to the virus are often 40% to 50%, but can reach 80% to 90%.
- An estimated 500 000 people with DHF require hospitalization each year, a very large proportion of whom are children. About 2.5% of those affected die.
- Without proper treatment, DHF fatality rates can exceed 20%. Wider access to medical care from health providers with knowledge about DHF - physicians and nurses who recognize its symptoms and know how to treat its effects - can reduce death rates to less than 1%.

### Prevention and control

At present, the only method of controlling or preventing dengue virus transmission is to combat the vector mosquitoes. Vector control is implemented using environmental management and chemical methods. Proper solid waste disposal and improved water storage practices, including covering containers to prevent access by egg-laying female mosquitoes are among methods that are encouraged through community-based programmes.

Here are the **2 banners** to invite **more** Participants from Malaysia to attend the Pest Summit, Bali 12-14 October, 2010



As mentioned in our PestLink Issue 25 PCAM will endeavor to house

1. All the Malaysian Delegates in Hotel Inna Putri
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4. Provide one mini Gala Dinner on 12 Oct. 2010





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